





# Your Purchase Centre in HK

Adding transparency and structure to your supply chain

FREE WEBINAR

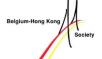
16 Sep 2020 @ 10:00 AM CET























# **Your Purchase Centre in HK**

### Adding transparency and structure to your supply chain

Webinar

**SPEAKERS** 



Ms. Fiona Chau **Deputy Representative** at HK Economic and Trade Office in Brussels



Ms Angelica Leung **Head of Consumer Products** Invest **K** 



**Mr Anson Bailey** Partner





Mr. Max Kronberg CEO





Mr. Byron Lee Senior Exhibitions Manager





Mr. Hans Poulis, **CEO** 

iGC international



# nvest K Your Purchase Centre in HK

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Ms. Fiona Chau Deputy Representative at HK Economic and Trade Office in Brussels





#### **Fiona Chau**

# Hong Kong Economic and Trade Office in Brussels



16 September 2020

### At the Heart of Asia



# ASIA: World's powerhouse for economic growth

- Contributing some 60% to the world's GDP growth
- Rising middle class with strong purchasing power
- ❖ By 2030, two-thirds of the world's middle class will come from Asia

### Premier Logistics and Maritime Hub











- ❖ The world's busiest cargo airport (around 5 million tonnes of cargo a year), operating 1,100 flights daily to some 220 destinations (including 50 Mainland destinations)
- One of the world's busiest and most efficient container port
- Every week, 300 container vessel sailings connect to some 420 destinations
- ❖ Three-Runway System
- Guangzhou-Shenzhen-Hong Kong Express Rail Link
- Hong Kong-Zhuhai-Macao Bridge

### **Fundamental Strengths**





- A rich pool of world-class talents and professionals
- open and efficient market
- Business-friendly environment
- Fully convertible currency
- Free flow of capital, talents and goods
- Protection of intellectual property rights
- ❖ Simple, low and territorial-based tax regime



- ❖ Level playing field
- Seperate customs territory FTAs, IPPAs,
   CDTAs

#### COVID-19

# 



■本統信用 Local cases

Relief measures amounted to HK\$287.5 billion, equivalent to around 10% of Hong Kong's GDP –

- preserve the vitality of the economy
- ❖ facilitate a swift recovery

### **New Normal**



Distance Business Programme





Speed up the application of technology





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## Future of Sourcing: 2020 and beyond

#### **Key findings to think about:**

- Significant economic impact of COVID-19 has impacted the entire supply chain for some time to come. Companies have suddenly realized that there is a need to digitize across those supply chains.
- So where is the next Hong Kong? Well simply stated we are never going to see another Hong Kong emerge in this new era of digitisation and we do need to prepare ourselves for this new digital era where we operate across a seamless global marketplace.
- Organisations need to leverage new digital technologies to ensure they can track those changing consumer behaviours, consumer journeys and consumer spending patterns with the need for more precise consumption patterns through data analytics.
- The globalisation of supply chains will actually see Hong Kong survive and thrive but we must be more agile as we serve those future digital supply chains with next generation data analytics, Al and automation.
- Talent Development and upskilling our people is critical for the future survival with both the international business mindset and more innovative thinking required to stay ahead of the curve.

Each of the trends identified in this sourcing study have accelerated with the beginning of COVID-19. This new study covers a number of established industry players along with the start-up +digital ecosystem across not only supply chains but the wider consumer +retail sectors as we see the impact of those changing consumer behaviours.



# About Hong Kong - Traditional businesses still flourish in 2020

Number of regional headquarters, regional offices and local offices

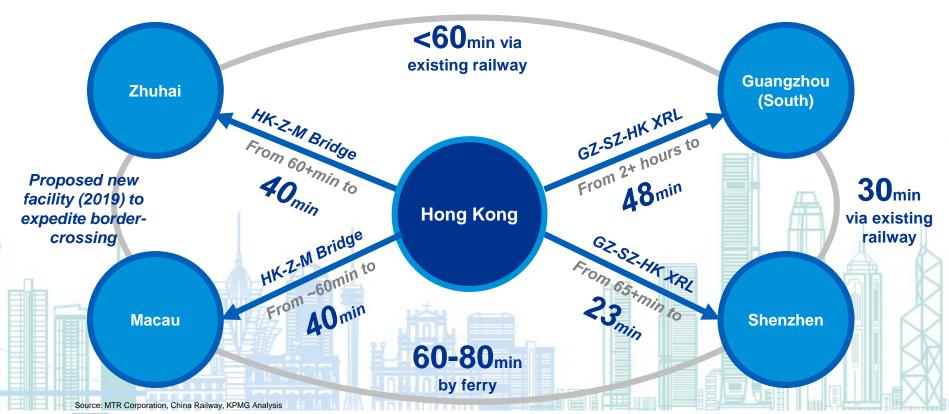


# About Hong Kong - Diverse ecosystem in 2020

#### Hong Kong's dynamic start-up ecosystem



# Hong Kong is well connected across the GBA

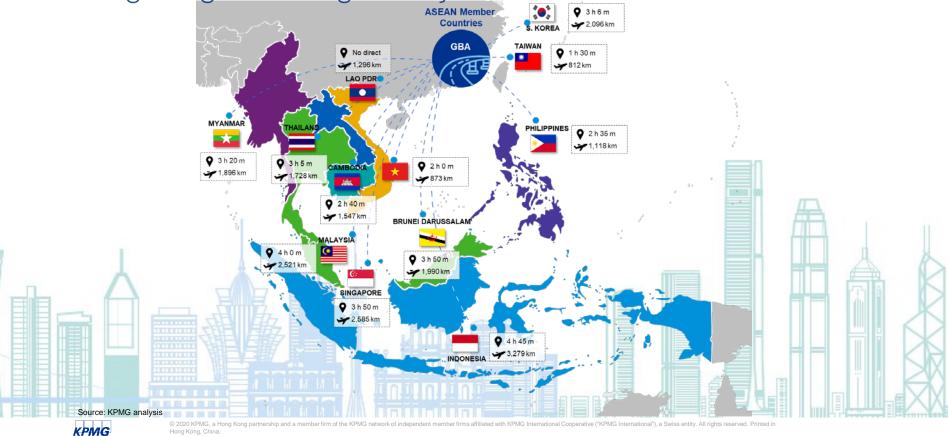


KPMG

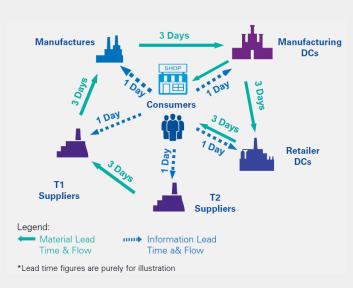
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Hong Kong is also a gateway to ASEAN

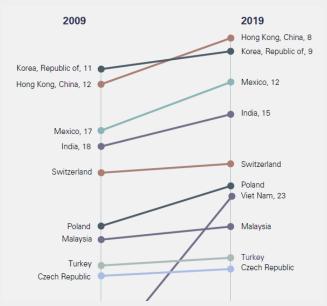
Hong Kong, China.



# Hong Kong is still at the heart of end-to-end supply chains



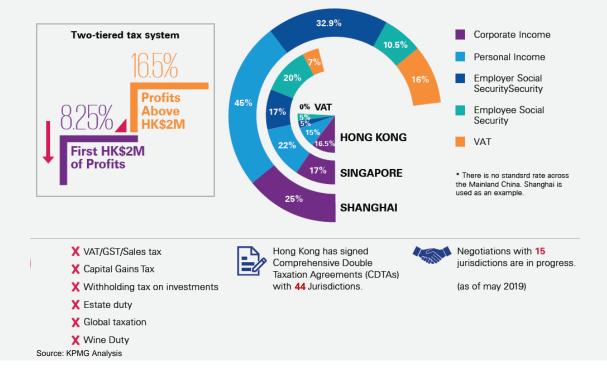
Source: KPMG Analysis



Source: World Trade Statistical Review 2020, World Trade Organisation

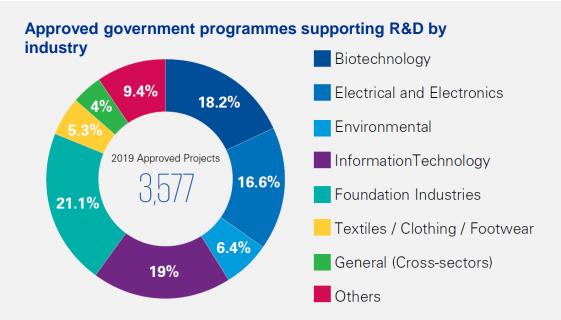


# Taxation +Legal strengths





# Growing Hub for Tech and Innovation



Source: Innovation and Technology Fund, HKSAR Government



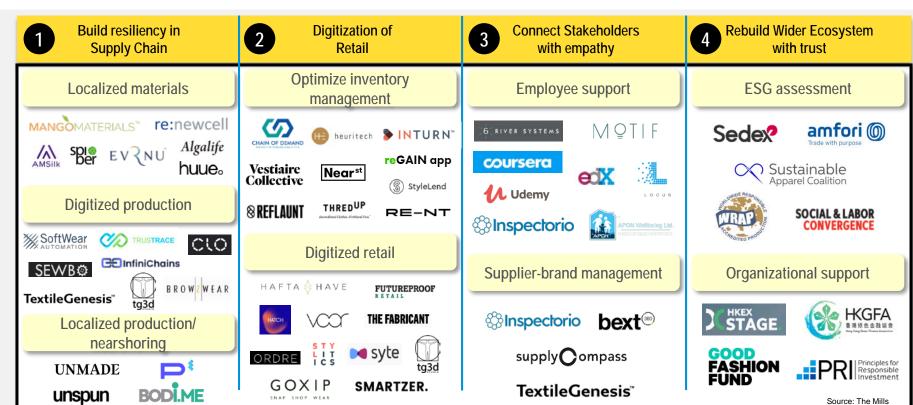
# Growing focus on ESG +Sustainability +Purpose

Corporates now looking at HK as new Hub for ESG reporting +regulatory compliance

Investors are now looking at more sustainable supply chains

Consumers increasingly looking at your value chains, societal impact +purpose

# The Mills: Innovation opportunities exist across the value chain





# Understanding the next generation of Chinese Consumers





# The evolving consumer during Covid-19: C&R business landscape

Covid-19 has caused severe changes in the way consumers shop around the world. These changes are not likely to be only short term.

Businesses will face new challenges and need to adapt to the "New Reality"

#### **GLOBALLY A NEW CONSUMER IS EMERGING...**

#### Reduced discretionary spending

Financially constrained and cautious consumers are deferring non-essential purchases

#### Increased digital adoption

The at home consumer is digitally savvy and embraces the ease with which they can interact with retailers, browse, purchase and pay through digital channels

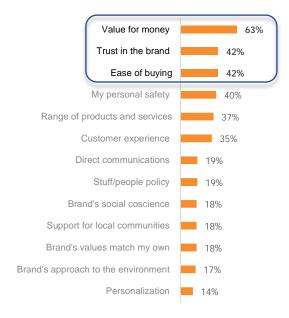
#### Trust in brand is key driver

Consumers increasingly purchase from brands/ retailers they trust, at a time where trust is becoming more complex to build

#### Preference towards local products

Consumers are preferring local products where their spending has a noticeable impact on the local economy

#### KEY PURCHASE DRIVERS



% = proportion of consumers who rate each as important in their decision-making

Which of the following is important to you now when buying a product or service?

Basis survey of 12K+ Consumers surveyed across 11 countries (12 markets) via online questionnaire

Source: Consumers and the new reality, KPMG International, June 2020



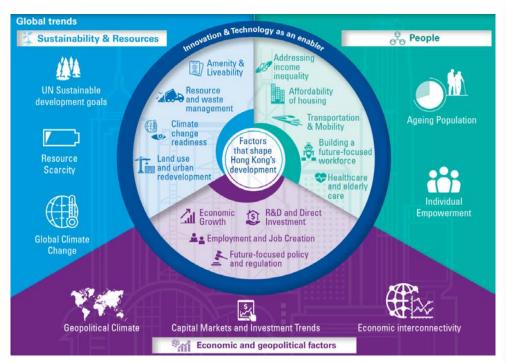
# Seven types of consumer commerce businesses will succeed in the future

The word 'retail' is likely to become redundant and will be replaced by 'consumer commerce'; seven type of business models will emerge as winners going forward:

**National Heroes** Independent/ Platform business **Multi-national** Value based **Brands** Category retailers retailers specialists Mutuals Domestic Heroes will focus Discounters (fastest Platform businesses are Large multi-national retail The smaller country Category specialists that Mutuals have the unique growing physical channel increasingly dominating players will transform on cross-border focused firms (with 2% or embrace direct to ability to directly gather and globally) have historically the go-to-market themselves into platform partnerships to tap into lesser market share in their consumer (D2C) model, will respond to changing channels. They take a businesses and will grow synergies and create scale. been more profitable than categories) offer true be able to bypass the community needs. Mutuals broader approach to the their capabilities via M&A Partnering to enhance 1) legacy retailers. They will expertise and product retailers and gain will likely need to build their market and target both B2B now have to evolve their additional margin — they buying power, 2) tech and innovation, and serve a online membership and B2C offerings innovation and 3) talent, will online value proposition loyal customer base. As are likely to leverage platform in order to their share grows, they will impart strength to compete to profitably survive in the platform businesses to compete with growing with the likes of Amazon loyalty programs and rapidfuture have to decide which routedecrease reliance on to-market to take traditional retailers response supply chains



# Smart City Developments - Envisioning Hong Kong 2030





Source: Future Hong Kong 2030, June 2020, KPMG Hong Kong



#### **Emerging Technologies**

like Al +Blockchain will profoundly impact global supply chains

Rise of purpose led businesses with a greater focus on ESG+ sustainability

here in HK with centre for professional services

Seeing a shifting focus to Chinese +ASEAN markets with the **speed** of change of more digitally minded consumers in this 'new normal

Data +Innovation +increased transparency is critical in dealing with the next gen of consumers

You must follow consumers on their journey! We really need to study those changing consumer behaviours with Covid-19 accelerating Digital!

# Thank you





#### **Anson Bailey**

Head of Consumer & Retail, ASPAC Head of Technology, Media & Telecoms, Hong Kong KPMG China

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#### Download these reports





















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**SPEAKER** 



Ms Angelica Leung **Head of Consumer Products** 

nvest**K** 





- InvestHK in Brief
- Summary findings -Regional Headquarters Survey 2019
- Hong Kong as a Sourcing Hub
- Market Entry Models
- Invest Hong Kong's services

#### **InvestHK's Worldwide Network**



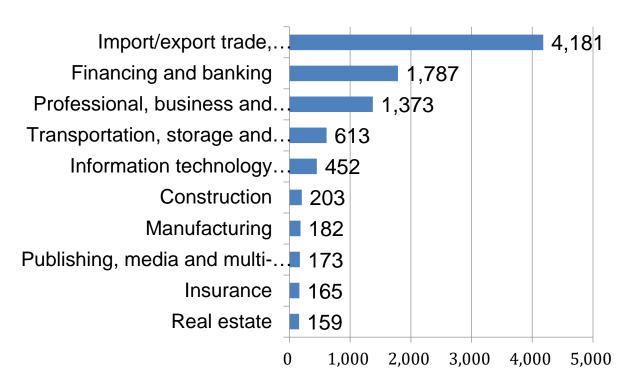
### Why Hong Kong?

- Geographical location and transportation links to Asia and beyond
- Cluster of Global and Regional buying offices synergy effect and strong talent pool, home to important tradeshows and conferences
- Service Strong legal, logistics, testing and finance eco-system support showroom and sales and marketing offices, treasury functions
- Communication English/Chinese as official languages
- Access to Greater Bay innovation, automation and manufacturing upgrading can retain global competitive edge



Summary findings -Regional Headquarters Survey 2019

# Number of RHQs, ROs and LOs by Major Lines of Business in Hong Kong





Hong Kong as a Sourcing Hub

### Who is here – Department stores

Department Store	Country of Origin	Location of Sourcing Office in HK
ALDI	Germany	Tsim Sha Tsui
BLOOMINGDALE'S	United States	Cheung Sha Wan
CARREFOUR	France	Kowloon Bay
JCPENNY	United States	Kowloon Bay
JOHN LEWIS	United Kingdom	Kwun Tong
LIDL	Germany	Jordan
MACY'S	United States	Tsim Sha Tsui
MARKS & SPENCER	United Kingdom	Tsim Sha Tsui
METRO	Germany	Kowloon Bay
MIGROS	Switzerland	Kowloon Bay
MYER	Australia	Cheung Sha Wan

## Who is here – apparel, toys, hypermarkets

Company	Sub-sector	Country of Origin
Adidas	Fashion	US
Bandai	Toys	Japan
Coach	Fashion	US
GAP	Fashion	US
Hallmark	Stationery and Toys	US
H&M	Fashion	Sweden
ICA AB	Hypermarkets	Sweden
Kingfisher	Home Improvement	UK
Meijer	Supermarket non foods	US
New Balance	Fashion	US
Morrison	Supermarket non foods	UK
PUMA	Fashion	US
Pet Smart	Pet Supplies	US
Tesco	Supermarket non foods	UK
Toys'R'Us	Toys	US
WHSmith	Stationery and Toys	UK
VF	Fashion	US

Hong Kong is a premier logistics and maritime hub in Asia and gateway for trade between Mainland China and the rest of the world.

- Over 120 airlines offer more than 1,100 flights daily to over 220 destinations worldwide, including about 50 destinations in the Mainland of China
- About 300 container vessel sailings connect to around 420 destinations worldwide per week.
- Hong Kong's ports maintain sea cargo operations with 58 countries along the Belt and Road corridor.



#### **Connectivity - Goods**



#### 4 land crossings to the Mainland:

Lok Ma Chau, Man Kam To, Sha Tau Kok, Shenzhen Bay

Average daily traffic: 44 000 vehicle trips

New land crossing in 2020: Heung Yuen Wai

Source: Planning Department

#### E-Lock – Cross Border Fast Clearance

#### E-LOCK 電子關鎖

#### E-COMMERCE, LOGISTICS AND SUPPLY CHAIN MANAGEMENT

電子商貿、物流及 供應鏈管理



#### IoT Cross-Boundary Fast-Clearance Security Application inc

The IoT Cross Boundary Fast-Clearance developed by LSCM helps interconnect the Hong Kong Customs' Intermodal Transshipment Facilitation Scheme (ITFS) with the speedy Customs Clearance (SCC) of the Mainland Customs. With March of 2016, customs clearance between Hong Kong and Guangdong becomes more convenient and efficient.

#### 物聯網跨境快捷通道應用程式

由LSCM開發的物聯網跨境快捷通道,將香港海關的「多模式 聯運轉運貨物便利計劃」與內地海關的「跨境快速通關」連 接。隨著2016年3月下旬正式推出的「跨境一鎖」計劃,香港 與廣東之間的婚關變得更加方便快捷。



#### Technologies ready to transfer include:

- E-lock Track and Trace Application Platform
- E-lock Interoperability Gateway for Transshipment
   Transshipment Track and Trace
- Backend Application
- Transshipment Track and Trace User Interface
- E-lock end-to-end information security server system

#### 可供轉移的技術包括:

- 電子鎖追蹤應用平台
- 使用於轉運的電子鎖互操作性網關
- BC/10/K TTANEBURGE TO SECTION FOR THE
- 轉運追蹤後端應用程式
- 轉運追蹤用戶界面
- 電子鎖端對端訊息安全服務器系統



Since the trial of the "Intermodal Transshipment Facilitation Scheme" from 2012 and "Single E-lock scheme" from 2016, it has been extended to \$2 clearance points in Guangdong province including Guangshou Express Mail Sorting Clearance Centre and Guangshou Airport, including the 12 clearance points in Hong Kong, included Hong Kong International Terminals and Kwai Chung Customhouse, 624 express intermodal transportation routes are offered. Up to May 2019, the million consignments being handled.

自2012年「多模式聯選轉運貨物便利計劃」並於2016年「跨境—鎖計 劃」試行。別目前為止計劃在內地應來者共有52個清關點,包括南沙保 稅港區。江門市跨境電商快件分掉清顯中心及廣州機場等,加上普港12 個清顯點,例如香港組團家賃櫃碼頭及克浦海關大樓等,共提供262條聯運 快線、截至2019年5月,已業積超過118,900軍次,以及處理52,00萬件貨 物。



The system supports real-time GPS tracking and monitoring. It also offers unique security token control.

此系統使用GPS實時追蹤和監控。 它還提供獨有的保安編碼器監控。



While a single locking device (e-Lock) supports multiple jurisdictions, independent locking control across jurisdictions is achieved.

跨境一鎖設備 (e-Lock) 既適用於多個管轄區域,又能在每個區域獨立 地被鎖定監控。







E-Lock has won the Silver Medal at the 45th International Exhibition of Inventions Geneva in 2017. 電子鎖技術於2017年舉行的第45屆 日內瓦蘭際發明展中獲得銀獎。

1 22



Market Entry Model and Practical Information

## Market entry model 1

Format	Analysis	
DIRECT ENTRY	<ul> <li>☺Total control, long term benefits, agile response to market, superior supplier / customer relations, pricing and promotions, transparent revenues and costs, no agency fee involved</li> <li>☺Requires more time, effort and investment</li> </ul>	
OUTSOURCE MODEL	©Local partner to share risks, existing market knowledge ©Lose control over sustainability and compliance matters Threat to security and confidentiality related to design and IP	



## **Market Entry Models 2**

Format	Analysis
SHOW ROOM SALES AND MARKETING	Brand owner operates a show-room or sales and marketing office only. Retail operated through multiple partners. Can provide logistics and marketing support *Government funds available  Shared risk, some control
E-COMMERCE	Set up office and warehouse only Can service Greater China, ASEAN and Australasia from Hong Kong hub. Use pop-up stores to supplement branding and promotion.  *Government funds available  Need to invest in marketing and promotion (such as KOLs, MCN Multi Channel Networking)





**InvestHK's Services** 

## **How We Help Companies Grow**



#### **Planning**

- Guidance in strategic implementation and evaluation of business decisions
- Advising on living and working in Hong Kong (housing, healthcare, schooling and networking, etc)



#### Set-Up

- Providing support with business licences, visa applications, trademark registration, IP and trade regulations, etc
- Informing on tax and business regulations
- Arranging meetings with service providers, professional associations and government departments
- Advising on sector-specific industries and opportunities



#### Launch

- Connecting with lawyers, accountants, human resource specialists, consultancies, designers, interior specialists and real estate companies, etc
- Providing marketing and public relations services



#### **Expansion**

- Tools for continuous expansion
- Ensuring a sustainable foundation for growth
- Continuing to support across marketing and public relations



#### **Get in Touch**

**Angelica Leung** 

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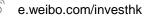


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**SPEAKER** 



Mr Byron Lee Senior Exhibitions Manager





Your Purchase Centre in HK webinar:

## **Updates on HKTDC Trade Fairs**

Byron Lee Senior Exhibitions Manager Hong Kong Trade Development Council

16 September 2020



## O20 Business Model:

## 4-in-1 Integrated Marketplace

Product
Magazines
covering various
industries

Mobile
Application
on the go



Trusted
Online
Marketplace

World-class **Trade Fairs** 





## World's Leading Marketplaces



**Lighting Fair** (Autumn)



Outdoor &



**Electronics** Tech Light Expo Fair (Autumn)



electronicAsi



Watch & **Clock Fair** 



Gifts & Premium Fair



**Jeweller** y Show



Diamond, Gem & Pearl Show





Houseware Fair



Toys & Games FILMART Fair





**Electronics Fair Fashion Week** (Spring)









COVID-19

3,900 +

Worldwide exhibitions cancelled or postponed

Potential loss in contracts

US\$296Bil

Source: Expodatabase.de UFI





### ••• Enjoy a hassle-free online sourcing & networking experience!



## Results of Summer Sourcing Weeks | Go ONLINE

- 1,300+ exhibitors from 14 countries & regions
- 8 pavilions from India, Korea, Taiwan, Jiangmen, Shandong, Zhejiang and Qianhai
- 13,000+ buyers from 118 countries & regions
- 4,500+ business meetings
- 11 webinars with 34 speakers and over
   31,000 views





# Summer Sourcing Weeks | Go ONLINE - Survey Results

## **Exhibitors' objectives**

- Generate new sales leads & meet new customers
- Promote company image/ brand

## 70% achieved their objectives!

### **Buyers' objectives**

- Source new products
- Identify new suppliers
- Gather market intelligence and product trends

80% achieved their objectives!



## Summer Sourcing Weeks | Go ONLINE – Positive Survey Results

80% of exhibitors obtained new contacts & potential sales leads

88% of buyers indicate that the fair is useful to help them connect with suppliers as well as add value to their business

87% of buyers would have further connection with the referred suppliers for business opportunities



## Way forward: Hybrid Model



















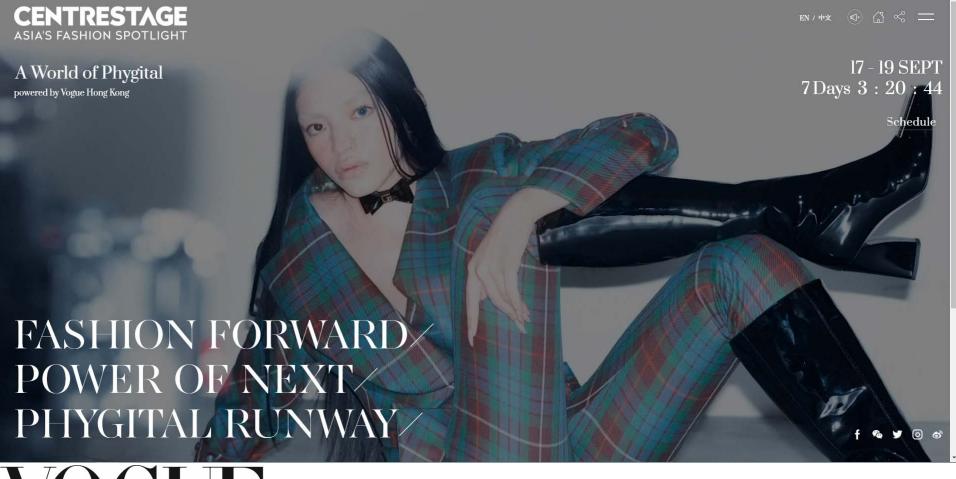


**Physical** Fair

Virtual Fair

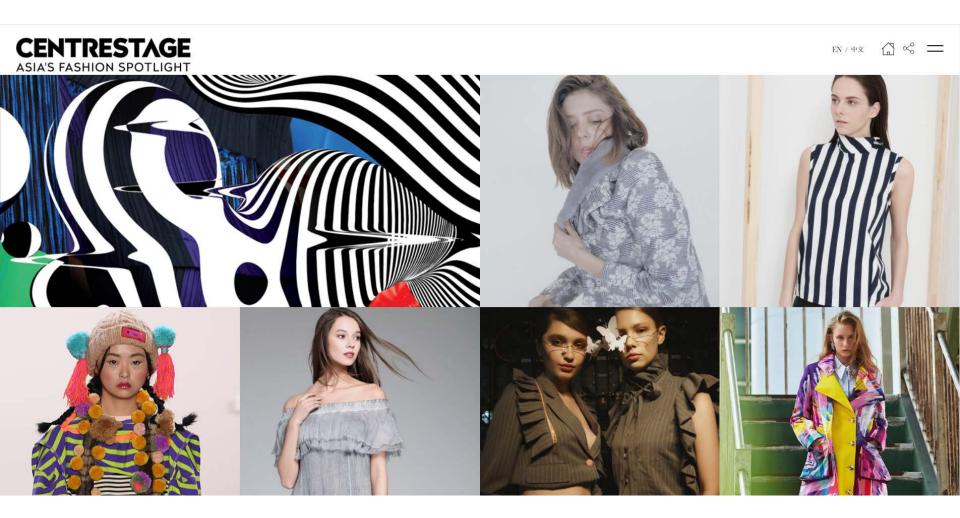






HONG KONG

http://www.centrestage.com.hk



## Autumn Sourcing Week | ONLINE (16 - 27 Nov. 2020)



























## Come join us in this virtual journey!

Register for Autumn Sourcing Week | ONLINE



https://bit.ly/2FcWalz

Byron Lee

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**SPEAKER** 



Mr. Hans Poulis, CEO

iGC international



#### **Our Global Network**



Founded in 1956

More than
US \$485 million
annual group turnover

IGC Group employs **1,800** people

#### **Satisfied Customers Around The World**









T··Mobile









**PHILIPS** 









**Persil** 











- IGC is trader for merchandise and consumer products
- China is the most important country for production
- Procurement for China is managed via Hong Kong office

- Asia/ China is very important for production
- Availability of resources
- Competitive prices
- Perception of quality
- Flexibility

- Asia/ China is far away and control is needed
- Sensitive products should have 24/7 check
- All production should be compliant
- 40 QC people in China

- Hong Kong is still the place to get the right people to do the job
- Management
- Expertise staff to guide the processes
- Financials
- English

- China is more open and transparent
- Hong Kong is needed to jump into China

- Our activities as sourcing and production will expand
- We will have sales for Asia
- Different expertise is needed

- We recently started re-organizing the company
- Besides sourcing-production-QC!
- Designers and sales staff

- IGC International will expand the office in Hong Kong
- Full service support for our customers
- Manage the supply chain completely

The people needed to make this successful are available in Hong Kong

# Thank you for your attention.



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**SPEAKER** 



Mr Max Kronberg CEO





KW-Commerce: Hong Kong as sourcing Hub



## **AGENDA**

- 1. Intro KW-Commerce
- 2. Dongguan
- 3. Hong Kong
- 4. Why Hong Kong?
- 5. Purchasing
- 6. Challenges
- 7. Future

#### INTRO KW-COMMERCE

**Business Model** 



# MARKETPLACE PURE PLAYER

Development of private label brands (data, direct customer feedback)





Sales on online marketplaces (Amazon, eBay) to the customer

Global sales





Direct sourcing



## kwmobile

Mobile Accessories approx. 18.500











approx. 200 new items per week

evenue share 50%

# INTRO KW-COMMERCE KW-Brand-World





Mobile Accessories

approx. 700 SKU's











approx. 5 new items per week

evenue share 5%

# INTRO KW-COMMERCE KW-Brand-World



### **♦** NAVARIS

Everyday Life Products

approx. 1000 SKU's











approx. 20 new items per week

evenue share 45%

## INTRO KW-COMMERCE Company insights











#### **TEAM**

Berlin & Brandenburg 200+ China & Hong Kong 120+

#### **MARKETS**

Big 5 in Europe, USA, Canada, Japan, Mexico, Australia, India

#### **OWN BRANDS**

Approx. 20,000 active products

#### **CUSTOMERS**

> 7 Million per year customers in over 190 countries

#### DONGGUAN - CHINA Since 2015

#### 1. China Dongguan

- Logistics
- Merchandising
- QC
- Operations (Order Management etc.)
- Graphics







>7k m<sup>2</sup>



>1 M pieces in storage



Processing capacity > 50 kpcs./day



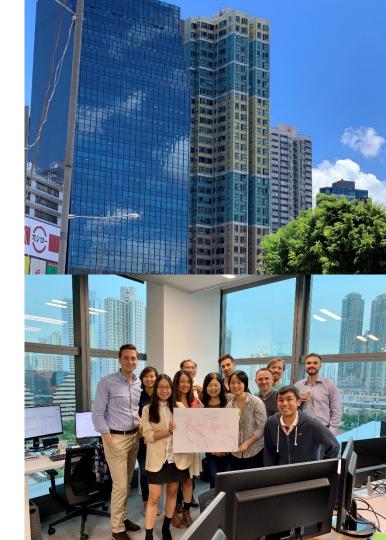


#### Hongkong

- Merchandising
- Quality Management
- Category Management ex-EU markets



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#### WHY HONG KONG?

- A lot of talent in merchandising and support functions
- Understanding both cultures western and Asia
- Easy to do business / very liberal
- Setup as a hub for Asia
- Free Internet
- Tax advantages
- Cashflow
- Close to China
- Great city



#### PURCHASING - WORKFLOW

- Suppliers all over China
- Category Management -> Merchandising ->
   Order Management -> QC -> Logistics
- Hongkong Entity for Buying
- Payment



#### CHALLENGES

In general quite easy to setup a company in HK.

#### Challenges:

- Bank account
- High costs of living
- Protests last year



#### FUTURE OUTLOOK

- We continue to expand in Hong Kong
- Potential conflict USA/China





# THANK YOU VERY MUCH FOR YOUR ATTENTION!



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• Webinar•

Q&A